

Customer Details Home Business Corporate

*Customer/Company Name: _____

*Contact Person: _____

*NIC/Passport #:

NTN #: _____

*Phone(s): _____

Email: _____

*Installation Address: _____
_____Service type: Fixed-Wireless Wired Tariff (Plan): _____

Username (UID): _____

Customer Declaration

I hereby undertake and commit not to transfer/handover/sublet my Internet connection (even temporarily) to any person who may attempt to use it for any unlawful activity as described in Terms & Conditions. If I do so, I will be liable and fully responsible for all obligations under the law and Kashmir Broadband (Pvt.) Ltd. Any unauthorized transfer/use of the connection shall entitle Kashmir broadband to terminate my connection forthwith.

- The customer acknowledges the failure of the device as a result of the poor grounding of the premises. in case of lighting and surge.

Connection Cancellation Charges

Description	Charges
Before any team visit	Rs.200
After survey	Rs.500

*Customer's Signature and date

Sales Representative

Lead made by: _____ Form filled by: _____

Name and Signature

Sales Representative: _____ Sales Manager _____

Surveyed By

Surveyor Name _____ Date _____

Comments _____

Installation Team

Installer Name _____ Date _____

CPE IP _____ Gateway _____ VLAN _____

Location: Lat _____ Long _____ Site _____ AP _____

Signature _____

NOC Team

Device added In NMS Installation Pictures Signal Level _____ Date _____

NMS IP _____ Gateway _____ VLAN _____

Name _____ Signature _____

Please Tick Guided Customer For

- Initial Troubleshooting**
- Complaint Process**
- Billing and Credit**

Who (Employee Name/ ID): _____ When (Date/ Time): _____

Customer Response: Accepted/ Not Accepted